



Call for Papers

1st International Workshop on the Management of Business Processes in Government

In conjunction with the
5th INTERNATIONAL CONFERENCE ON
BUSINESS PROCESS MANAGEMENT
<http://bpm07.fit.qut.edu.au>
Brisbane, Australia, Friday 28 September 2007

Endorsed by the Australian Computer Society



BPM 2007 is the fifth in a conference series that provides one of the most prestigious forums for researchers and practitioners in all aspects of business process management. The conference has a record of attracting innovative research of the highest quality related to all aspects of business process management (theory, frameworks, methods, techniques, software architectures, empirical findings). BPM 2007 has the explicit aim to contribute to a closer link between BPM academics and practitioners through a series of workshops, tutorials, and co-located events.

Workshop objectives and activities

The theme of this international workshop is the role of business process management and related process technologies as significant opportunities for improving the efficiency and effectiveness of government - including local/state, federal/national, and trans-national government. The aim of the workshop is to provide an international forum for researchers, policy makers, and practitioners in e-government and business processes to exchange ideas on developments in this field, and to report their experiences of projects and initiatives relevant to the workshop theme.

Workshop participants are invited to submit papers. The workshop programme committee will moderate these submissions, and selected participants will be asked to present their papers to the workshop audience for discussion. All workshop participants shall receive a printed copy of the workshop proceedings. The workshop structure will incorporate invited speakers, break-out sessions on selected topics, and a plenary question and answers session with an international panel of distinguished researchers and practitioners. A workshop dinner will be held on the evening of 27th September 2007.

Intended audience

This workshop is intended for an international audience of researchers and practitioners in government, industry, and academia who are concerned with developing and deploying improvements to government business processes. This event has the support of National ICT Australia (NICTA) and the National Centre for Information Systems Research (NCISR) of the Australian National University (ANU). Representatives of Australian government and State government agencies have been consulted about this proposal, and the event organisers encourage the submission of experience reports from government.

Topics to be addressed in this workshop include, but are not limited to:

- Methods and tools for government processes
- Alignment of agencies' strategic goals with business processes and IT architecture
- Enterprise architectures for government
- FEAF-like frameworks and standards for government
- Interoperability frameworks and ontologies for government processes
- Service and business process patterns in government
- Organisational metrics collection and analytics for government processes
- Risk management, governance, and business process management
- Impact on citizens, and the visibility of business improvement in government
- Strategies for business process transformation
- International comparisons of e-government business improvement initiatives

Workshop Paper Submission

All papers should be submitted electronically as PDF files to the workshop organising chair. All submissions must be received no later than **29 June 2007**.

There are two streams of paper submission:

Research Papers: presenting research activities in one or more of the workshop topics. These can be either theoretical advances or empirical studies, but the research methodology and presentation of results must clearly be scientifically rigorous.

Experience Reports: describing the authors' own experiences in the development or deployment of e-government solutions. Experience Reports are not expected to exhibit the same methodological rigour of Research Papers, but they must be relevant to the workshop topics and contain insights and practical guidance for the conduct of e-government projects.

All papers (Research Papers and Experience Reports) must be in English, and must be original contributions that have not been published previously, nor already submitted to other conferences/journals in parallel with this conference. The length of the paper should not exceed 16 pages. For consistency of presentation, workshop papers should be formatted in the same style as other BPM2007 conference and workshop papers, that is, LNCS format (see the following URL for details) www.springer.de/comp/lncs/authors.html

The title page must contain a short abstract and a classification of the topics covered, preferably using the list of topics above. The paper must clearly state the problem being addressed, the goal of the work, the results achieved, and the relation to other work. Submissions received too late, in another format than PDF, and submissions sent by fax will be immediately rejected. The same will happen with papers which are not in English or exceed the page limit.

Submissions of Experience Reports must clearly be marked as such, in order to be appropriately reviewed by the Programme Committee. Otherwise, Experience Reports must follow the same formatting requirements as Research Papers.

All accepted papers will appear in the workshop proceedings. For each accepted paper, at least one author should register for the workshop and plan to present the paper. Following the workshop, the presented papers will be reviewed again for inclusion in a journal publication to appear in 2008. Selected workshop papers will be published in a special issue of the *International Journal of Electronic Government Research*, edited by Dr. Mehdi Khosrow-Pour, published by IGI Global (formerly "Idea Group Inc.").

Workshop Dates

Deadline for workshop submissions: **29 June 2007**

Notification of Acceptance: 20 July 2007

Camera-ready papers deadline: 10 August 2007

Workshop: 28 September 2007

General Chairs:

Jonathan Gray
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Shirley Gregor
Australian National University (ANU), Canberra.

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