



Call for Participation

1st International Workshop on the Management of Business Processes in Government

In conjunction with the
5th INTERNATIONAL CONFERENCE ON
BUSINESS PROCESS MANAGEMENT
<http://bpm07.fit.qut.edu.au>
Brisbane, Australia, Friday 28 September 2007

Endorsed by the Australian Computer Society



BPM 2007 is the fifth in a conference series that provides one of the most prestigious forums for researchers and practitioners in all aspects of business process management. The conference has a record of attracting innovative research of the highest quality related to all aspects of business process management (theory, frameworks, methods, techniques, software architectures, empirical findings). BPM 2007 has the explicit aim to contribute to a closer link between BPM academics and practitioners through a series of workshops, tutorials, and co-located events.

Workshop objectives and activities

The theme of this international workshop is the role of business process management and related process technologies as significant opportunities for improving the efficiency and effectiveness of government - including local/state, federal/national, and trans-national government. The aim of the workshop is to provide an international forum for researchers, policy makers, and practitioners in e-government and business processes to exchange ideas on developments in this field, and to report their experiences of projects and initiatives relevant to the workshop theme. The Workshop Programme includes keynote presentations, a selection of technical papers and experience reports, a panel session, and networking opportunities.

Intended audience

This workshop is intended for an international audience of researchers and practitioners in government, industry, and academia who are concerned with developing and deploying improvements to government business processes. This event has the support of National ICT Australia

Limited (NICTA) and the National Centre for Information Systems Research (NCISR) of the Australian National University (ANU). The Workshop is endorsed by the Australian Computer Society.

Registration

This full-day Workshop is one of a number of events co-located with the BPM2007 conference. Registration for this Workshop is through the BPM2007 website, where you can register as a participant attending a co-located event. <http://bpm07.fit.qut.edu.au>
The co-located event registration fee (\$200, or \$150 early bird) includes:

- * Attendance at any co-located event
- * Copy of the Proceedings of your chosen event
- * Lunch and coffee breaks during the event
- * Co-located events Dinner

Discounted prices are available to:

- * Students (proof of student status may be requested)
- * Members of endorsing associations: Australian Computer Society, OMG, WfMC and ABPMP (proof of membership may be requested)

Workshop participants can combine their attendance at this co-located event with the main conference and other events, or register for this workshop only. All participants in the workshop will receive a printed copy of the Workshop Proceedings. Following the workshop, the presented papers will be reviewed by the Workshop Programme Committee for inclusion in a journal publication to appear in 2008. The selected workshop papers will be published in a special issue of the *International Journal of Electronic Government Research*, edited by Dr. Mehdi Khosrow-Pour, published by IGI Global (formerly "Idea Group Inc.").

Workshop Programme (27th-28th Sept)

A workshop dinner will be held in Brisbane on the evening of Thursday 27th September 2007. Time and venue to be confirmed.

Friday 28th September 2007, 9:00am-5:00pm

Welcome and Introduction

Keynote presentations:

Business Process Management in Government - the Queensland experience, Queensland Government Chief Information Office

The Australian Government Business Process Interoperability Framework, Trevor Smallwood, AGIMO, Australian Government

Technical papers:

Government Process Management: A review of key differences between the public and private sectors and their influence on the achievement of public sector process management, Roger Tregear (Leonardo Consulting) and Teri Jenkins (IP Australia)

Evaluation of BPMN Tools, Udo Kannengiesser (NICTA)

Local, Participative Process Modelling - The PICTURE-Approach, Jörg Becker, Lars Algermissen, Daniel Pfeiffer, Michael Räckers (European Research Center for Information Systems, University of Muenster, Germany)

Business Rules and Service Ontologies Applied to e-Government Systems, Aqueo Kamada and Manuel Mendes (Unicamp, Cidade Universitária "Zeferino Vaz", Campinas, Brazil)

Experience Reports:

Supporting Process Change in Medicare Australia, Samantha Screen (Medicare Australia), Aleksandar Vranesevic (Medicare Australia), James Gibson (Decisions Systems Laboratory, University of Wollongong, Australia)

Enabling Effective Industry Intervention in the Department of Industry Tourism and Resources, James Gibson (DITR, Australian Government) and Aleksandar Vranesevic (Decisions Systems Laboratory University of Wollongong, Australia) includes *Enterprise Assembler Tool Demonstration*

Websenior: A Digital Government Infrastructure for Senior Citizens, Athman Bouguettaya, Dept of Computer Science, Virginia Tech, USA

Don't Forget Your Documents! - The Continuing Role of Paper-based Information in eGovernment Business Processes, Tim Conway, Canon Australia

Business Process Improvement - Benefit of establishing as an on-going business activity, Lalit Guglani, Acumen Alliance, Australia

Panel Session

Workshop Closing Remarks

General Chairs

Jonathan Gray
National ICT Australia Limited (NICTA), Canberra.
Shirley Gregor
Australian National University (ANU), Canberra.

Organising Chair

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Frank van Praag, *TIBCO Software Australia*

Trevor Wood-Harper, *The University of Manchester, UK*

Michael zur Muehlen, *Stevens Institute of Technology, USA*

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